



09/474,643

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Haynes et al. Examiner: Van Doren, B.  
Serial No.: 09/474,643 Group Art Unit: 3623  
Filed: December 29, 1999 Docket No.: 60027.0326US01/BS#90841  
Title: System and Method for Eliminating An Unnecessary Dispatch of a Service  
Technician

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, Mail Stop RCE, Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 on April 7, 2005.

By:   
Michael T. Lukon

PETITION FOR EXTENSION OF TIME

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a 1-month extension of time be granted in which to respond to the outstanding Office Action mailed December 7, 2004, said period of response being extended from March 7, 2005 to April 7, 2005.

Please charge Deposit Account No. 13-2725 in the amount of \$120.00 to cover the required extension fee for a large entity.

Respectfully submitted,

MERCHANT & GOULD

Date: April 7, 2005

  
Michael T. Lukon  
Reg. No. 48,164

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PATENT TRADEMARK OFFICE